



**FINANCIAL POLICY**

The staff of University Orthopaedic Surgery Center is committed to providing quality care. If you have medical insurance we want to help you receive your maximum allowable benefits. We will be happy to process your insurance claim. In order to achieve this, we need your assistance and understanding of our financial policy.

**INSURANCE**

You will be responsible for all amounts relating to deductibles and co-pays at the time of service. Your insurance carrier will be billed and if payment is not received within a reasonable amount of time, you will be asked to resolve any issues with your insurance company. If we do not receive payment, we will have to bill you and any guarantor for payment in full. It is your responsibility to contact the carrier since we are not a party to the agreement between you and your insurance company.

**MEDICARE/MEDICAID**

We are a provider for the Medicare/Medicaid program. All Medicare members will be responsible for the deductibles and the 20% Medicare allowable.

**SELF PAY**

You are responsible for payment in full on the date of service, unless further financial arrangements have been made.

There will be a 24% collection fee incurred for placement with a collection agency.

NSF (Non-sufficient Fund) checks will be charged \$39.00 and you will also be responsible for any attorney fees associated with your account.

**\*\*\*\*\*EXCLUDED FEES\*\*\*\*\***

You will receive separate billing from your Physician, Anesthesiologist, Pathology, Durable Medical Equipment Vendor (If ordered by physician), and any medications prescribed for home use. These services may be subject to interest, collection fees and/or reasonable attorney fees for any unpaid balances.

