



Notice of Non-Discrimination and Accessibility Requirements

Discrimination is Against the Law

University Orthopaedic Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

University Orthopaedic Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

University Orthopaedic Surgery Center

- Provides free aids and services to people with disabilities to communicate effectively with us such as :
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Provides language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services please let us know.

If you believe that University Orthopaedic Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex you can file a grievance with:

Jennifer Pearson Taylor, Director of Compliance

256 Fort Sanders West Blvd. Suite 200

Knoxville, TN 37922

Office: 865-934-3328

Fax: 865-769-4572

jpearsontaylor@orthotennessee.com

You can file a grievance in person or by mail, fax or e-mail. If you need help filing a grievance Jennifer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaints forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Arabic

أنت تستطيع الحصول على خدماتنا اللغوية مجاناً إذا تكلمت بالأسبانية.

Chinese

如果您说西班牙语，我们将免费提供语言协助服务。

Vietnamese

CHÚNG TÔI: Nếu bạn nói tiếng Việt, chúng tôi có sẵn dịch vụ hỗ trợ ngôn ngữ miễn phí.

Korean

이 언어는 스페인어를 사용하는 분께 무료로 언어 지원 서비스를 제공합니다.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Laotian

ທ່ານສາມາດໄດ້ຮັບບໍລິການຊ່ວຍເຫຼືອພາສາຝຣັ່ງຢ່າຄ່າຖ້າທ່ານເວົ້າພາສາຝຣັ່ງ.

Amharic

እኛ እንሰጥህዎን የቋንቋ ለውጥ አገልግሎት ለሌሎች ቋንቋዎች ለማድረግ ነን።

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Gujarati

જો તમે સ્પેનિશ બોલો છો, તો અમે તમને મુક્તિથી ભાષા સહાયતા સેવાઓ પ્રદાન કરી શકીએ છીએ.

Japanese

スペイン語を話される方は、無料で言語サポートサービスをご利用いただけます。

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Hindi

àæšà¥□àæ̀àæ¼àæ¨ àæ|: àæ̀àæ| àæ†àæª àæ¹àæ|àæ€ àæ–àæ<àæ²àææàæ¥‡ àæ¹ àææàæ< àæ†àæªàæ•àæ¥‡ àæ¿àæ²àæ• àæ®àæ¥• àæ«àæ¥• àææ àæ® àæàæ¼àæ•àæ¼ àæ, àæ¹àæ¼àæ̀àææàæ¼ àæ, àæ¥‡àæµàæ¼àæ□àæ, àæ%àæªàæ²àæ–àæ¥□àæš àæ¹àæ¥æ àæªàæ° àæ•àæ%àæ² àæ•àæ°

Russian

Ð’Ð□Ð`ÐœÐ□Ð□Ð`Ð•: Ð•Ñ□Ð»Ð, Ð²Ñ< Ð³Ð¼Ð²Ð¼Ñ€Ð, Ñ,Ðµ Ð½Ð° Ñ€ÑfÑ□ÑÐ°Ð¼¼ Ñ□Ð•Ñ<Ðµ, Ñ,Ð¼ Ð²Ð°Ð¼¼ Ð´Ð¼Ñ□Ñ,ÑfÐ¿Ð¼Ñ< Ð±ÐµÑ□Ð¿»Ð°Ñ,Ð½Ñ<Ðµ ÑfÑ□Ð»ÑfÐ³Ð, Ð¿ÐµÑ€Ð²Ð¼Ð²Ð¼´Ð°.

Persian (Farsi)

Ù□Ø±Ø§Ù¼Ù... Ù...Ùœ Ø¨Ø§Ø´Ø¯. Ø¨Ø§ ØªÙ...Ø§Ø³ Ø¨´Ù-ÙœØ±ÙœØ¯. Ø´Ù...Ø§ Ø¨¨Ø±Ø§Ùœ Ø±Ø§Ùœ´Ø§Ù† Ø¨¨ØµÙ^Ø±Øª Ø²Ø¨Ø§Ù†Ùœ ØªØ³Ù¼ÙœÙ,,Ø§Øª ÙœÙ†ÙœØ¯œ Ù...Ùœ ´Ù-Ù□ØªÙ-Ù^ Ù□Ø§Ø±Ø³Ùœ Ø²Ø¨Ø§Ù† Ø¨´Ù¼ Ø§Ù´Ø±:ØªÙ^Ø-Ù¼